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PATENT
10/039,159

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel Shaffer et al
Serial No.: 10/039,159
Filing Date: December 31, 2001
Group Art Unit: Unknown
Title: **A SYSTEM AND METHOD FOR PROVIDING RELIABLE
TELEPHONY WEB-BASED FEATURES**

Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450, on the date shown below.

Elaine Barr 10/04/04
Name Date

Dear Sir:

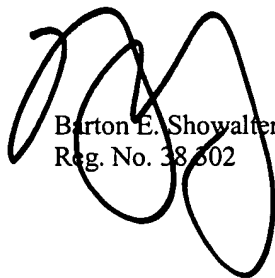
REQUEST FOR STATUS

Please advise the status of the above-identified patent application. The recorded Assignment was received on September 24, 2002. Applicant(s) are currently awaiting a first Office Action.

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and neither a Notification under 35 U.S.C. § 132 nor a Notice of Allowance under 35 U.S.C. § 151 have been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be resolved through a telephone conference, please contact the undersigned attorney for Applicant(s) at the telephone number listed below.

Respectfully submitted,
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